

## **IMPORTANT INFORMATION ABOUT HIV SERVICES IN CHESHIRE**

*This information is for registered service users of the HIV clinic at The Countess of Chester Hospital*

**From the 20th April 2018 the HIV clinic will be held at Fountains Sexual Health Clinic in Chester City Centre**

The planned arrangement is for the regional specialist HIV centre (Royal Liverpool Hospital) to be managing and providing the Cheshire service.

You can still contact the team for information and make appointments in the usual way until the final clinic at the Countess of Chester on Thursday 19th April. The first clinic at the Fountains Sexual Health Clinic will be Tuesday 24<sup>th</sup> April. If you already have an appointment for after the switch then you will be contacted to confirm or rearrange.

The new appointment number will be 0300 323 1300

### **What will stay the same?**

- Blood tests will be done in the clinics
- You will still receive local, expert confidential care in the Chester area
- We will not inform your GP or other hospital departments about your treatment without your consent
- Your HIV records will be kept separately to your GP records

### **What may change?**

- The number which you phone to book or change appointments – New number 0300 323 1300
- You may be asked to collect medications from the clinic or community pharmacy on the fountains health site. You may continue to collect already prepared medication from the Countess of Chester Pharmacy until 30<sup>th</sup> June 2018
- The main medical clinics will still be held on Tuesday and Thursday mornings, but there will no longer be a Monday afternoon clinic for blood tests
- Although the Sexual Health Clinic at the Fountains is open throughout the week, access to advice about HIV clinical care (including prescriptions) will be limited outside of Tuesday and Thursday mornings

### **Medical Record Transfer**

To ensure the safe changeover in clinic provider your contact details and medical history will be securely transferred to the Fountains Sexual Health clinic site. We will not pass your medical details to your GP / other hospital departments without your consent.

**Further Information:** If you have any concerns or wish to discuss this in more detail with a member of the team please ring 01244 363097 on Tuesdays and Thursdays until 19<sup>th</sup> April 2018 and 0300 323 1300 after the 19<sup>th</sup> April 2018.