

STATEMENT OF PURPOSE

The Countess of Chester Hospital NHS Foundation Trust consists of a 600 bedded large District General Hospital, which provides its services on the Countess of Chester Health Park, and a 64 bedded Intermediate Care Service at Ellesmere Port Hospital.

The Trust provides services in all of the surgical and medical specialties common to a District General Hospital with some specialist services. The Trust serves the whole of the local population currently in excess of 250,000 residents which geographically covers populations in England and North Wales.

The Trust strives to continuously improve and sustain the quality of its services for patients, putting quality and patient safety, at the heart of everything we do. The organisation provides a wide range of services offering health care to the whole spectrum of the population from birth to the end of life. The Trust complies with its terms of authorisation as a Foundation Trust.

Trusts Locations

Countess of Chester Hospital NHS Foundation Trust
Countess of Chester Health Park
Liverpool Road
Chester
CH2 1UL
Tel 01244 365000 Ext 5053

Ellesmere Port Hospital
114, Chester Road
Whitby
Ellesmere Port
C65 6SG

See Section **Services provided** for other locations

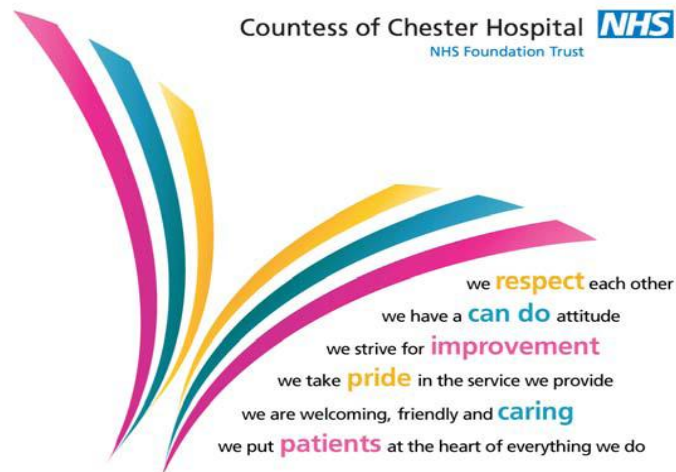
Business Address

Countess of Chester Hospital NHS Foundation Trust
Countess of Chester Health Park
Liverpool Road
Chester
CH2 1UL
Tel 01244 365000 Ext 5053
Email: foundation.trustenquiries@coch.nhs.uk
Web site www.coch.org

The Trusts Chief Executive

Tony Chambers
tony.chambers@nhs.net

Our Organisational values



Our Organisational Objectives 2011/2014

Providing the best possible patient experience

We believe that providing the best clinical outcomes and highest quality care in a safe, friendly environment where a patient's dignity is fully respected will provide our patients the best possible experience even in the often difficult circumstances many face. That's why we intend to continuously make improvements in the patient experience and reduce the incidence of harm.

Efficiency in delivering services

We aim to deliver streamlined, accessible services to patients, where it is most convenient to them, with the lowest waiting times, by maximising our operational efficiency and productivity and redesigning service provision.

Listening to our customers

Patients are not our only customers - their relatives, friends, visitors, the General Practitioners who refer them and the bodies that commission our services are important too. By listening to our customers and using their feedback and by working in partnership with our commissioners we will continuously improve the services we provide.

Pushing Boundaries

Always moving forward and changing things for the better, expanding the scope and range of services - life-changing innovation, from the application of the very best clinical practice, through process transformation and use of the latest technology.

People at their best

Meeting our ambitions for customers rests on our staff - engaging, empowering and recognising our people will make sure they can give their best and continuously drive improvement in the delivery of services.

Our Regulated Activities

The following regulated activities are provided at the Countess of Chester Hospital with the following registered managers:

- Treatment of disease, disorder or injury
(Lesley Freeman, lesley.freeman7@nhs.net)
- Surgical Procedures
(Linda Fellowes, linda.fellowes@nhs.net)
- Diagnostic and screening procedures
(Richard Baird, richard.baird@nhs.net)
- Maternity and midwifery services
Julie Fogarty, julie.fogarty@nhs.net)
- Termination of pregnancies
(Carmel Healey, carmel.healey@nhs.net)
- Family Planning
(Jackie Blundell, jackie.blundell@nhs.net)
- Assessment or medical treatment for persons detained under the 1983 Mental Health Act
(Lesley Freeman, lesley.freeman7@nhs.net)

The following regulated activities are provided at the Ellesmere Port Hospital:

- Treatment of disease, disorder or injury
(Lesley Freeman, lesley.freeman7@nhs.net)
- Diagnostic and screening procedures
(Richard Baird, richard.baird@nhs.net)

These regulated activities are provided across a range of services.

Services Provided

Acute Services (ACS)

Community Healthcare Services paediatric and Midwifery (CHS)

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|---------------------|---|
| URGENT CARE | General Medicine |
| | Accident and Emergency Services |
| | Diabetes and Endocrinology |
| | Cardiology |
| | Respiratory Medicine |
| | Gastroenterology |
| | Trauma Services |
| | Cardiac catheterisation and pacing services |
| | Outpatient and direct access services |
| | Older persons services |
| | Stroke Services |
| | Community Child Health Services |
| | Sexual Health Clinics to include family Planning/ community services * |
| | Paediatric medicine and surgery / Neonatal Services |
| | Rehabilitation /Intermediate care services |
| PLANNED CARE | General surgery |
| | ENT |
| | Bariatric surgery |
| | Breast surgery |
| | Gastro-intestinal Surgery |
| | Ophthalmology |
| | Gynaecology |
| | Oral surgery |
| | Pain Management (Anaesthesia) |
| | Vascular surgery |
| | Orthopaedics surgery |
| | Plastic surgery |
| | Orthodontics |
| | Renal dialysis and renal outpatients (provided as a spoke to the inpatient service at Wirral Hospitals NHS Trust) |
| | Obstetrics |
| | Gynaecology, |
| | Dermatology |
| | Rheumatology |
| | Nephrology |
| | Chemical Pathology |
| | Clinical Haematology |
| | Community Midwifery services. |
| Fertility services | |

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|---|---------------------------|
| OTHER CLINICAL AND DIAGNOSTIC SERVICES | Radiology |
| | Therapies |
| | Pharmacy, |
| | Pathology |
| | Genetics |
| FACILITIES PROVIDED BY OTHER TRUSTS | Cardio-respiratory |
| | Neurology |
| | Psychiatric Liaison |
| | Community Dental services |
| | Neurophysiology |
| | Oncology |

*** List of locations where Sexual Health Services are carried out in the community in addition to Countess of Chester site.**

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| BLACON CLINIC CENTRE CHURCHWAY BLACON CHESTER CH1 5HS 01244 374 854 | BOUGHTON HEALTH CENTRE HOOLE LANE BOUGHTON CHESTER CH2 3DP 01244 348 022 | FRODSHAM CLINIC THE ROCK HIGH STREET FRODSHAM WA6 7HE 01928 732 388 |
| GREAT SUTTON HEALTH CENTRE OLD CHESTER ROAD GREAT SUTTON CHESHIRE CH66 3PB 0151 339 2208 | HELSEBY HEALTH CENTRE LOWER ROBIN HOOD LANE HELSEBY WARRINGTON WA6 0BW 01928 723 676 | HOPE FARM CLINIC HOPE FARM ROAD GREAT SUTTON CHESHIRE CH66 2RQ 0151 339 4781 |
| LACHE HEALTH CENTRE HAWTHORN ROAD LACHE CHESTER CH4 8HX 01244 682991 | NESTON CLINIC MELLOCK LANE NESTON CH64 9RN 0151 336 2189 | UPTON CLINIC CENTRE WESTON GROVE UPTON CHESTER CH3 8ET 01244 381 366 |
| ST MARTINS CLINIC ST MARTINS WAY CHESTER CH1 2NR 01244 356 800 | STANNEY LANE CLINIC STANNEY LANE ELLESMERE PORT CHESHIRE CH65 9AH 0151 350 3300 | TARPORLEY HEALTH CENTRE PARK ROAD TARPORLEY CHESHIRE CW6 0BE 01829 733 686 |
| TARVIN HEALTH CENTRE HALLFIELDS ROAD TARVIN CHESTER CH3 8ET 01829 741 410 | | |

Updated in December 2012