Nurse Staffing April 2019.

Urgent Care

Below 90% of planned staff hours were worked

Between 90% and 94% of planned staff hours worked

Between 95% and 100% of planned staff hours worked Over 100% of planned staff hours were worked

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Care Hours Per Patient Day

Avoiding Patient Harms

Commentary from Associate Director of Nursing

	Staffing		
Ward / Unit	Staffing Actual vs Rostered	WTE vs Establish- ment	
Ward 33 (Stroke)	105%	-2.9	
Ward 34 (Intermediate Care Unit)	95%	-1.5	
Ward 42 (Cardiology)	97%	-2.7	
Ward 43 (Haematology/Oncology)	108%	-2.2	
Ward 47 (Acute Medical Unit)	97%	-7.3	

Staffing			Care Hours	Per Patient L	Day	Avoiding Patient Harms					
Staffing Actual vs Rostered	WTE vs Establish- ment	Sickness Absence	Actual	Required	Variance	Pressure Ulcers G2+	Falls Moderate and above harm	Red Flags (Patient Risks)	Red Flags (Staffing Risks)		
105%	-2.9	7.8%	6.50	8.17	-1.67	0	0	0	0	1	
95%	-1.5	23.2%	4.56	6.79	-2.23	0	0	0	4	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	
97%	-2.7	5.3%	8.77	7.01	+1.76	1	0	5	5	t t	
108%	-2.2	0.3%	7.62	7.54	+0.08	0	0	1	6	F V	
97%	-7.3	3.7%	6.35	8.84	-2.49	1	0	19	38	L r s a f t t r i i r	

	April 2019
	No issues raised
	Ward 34's 3 RGN on a day shift is sometimes utilised to support other areas with a higher acuity however there are ward based therapy staff that are able to support the nursing staff. Red Flags raised for missed breaks x 2 and less than one RGN on shift for more than 60 minutes x 2 (there are occassions where ward 34 staff support other areas with higher acuity with meds etc)
	100% cover reflective of incorrect skill mix on occassions where there has been a gap in band 5 backfil has been provided with a band 2. Red flags there are 2 reports of < 2 staff on a shift this is reflective of a night shift where there had been short term sickness and 3 RGN worked across the cardiology footprint all efforts to provide staff inc agency failed.
	Additional staff reflective of the utilisation of additional NA on nights to provide 2 NA due to ward layout to maintain patient safety. Patient red flag was raised as a result of delayed care and comfort, staff were for missed breaks/late finish however no risks raised via DATIX in relation to these.
	Lower staffing levels as a result of vacancies however if required staff are moved from other areas to support there is also the use of additional NA to support RGN staff. Red flags raised for delayed care and comfort, delayed analgesia, delay in answering call bells. several flags have been raised for <2 RGN on a shift however this is never the case on AMU staff want to utilise the reg flag system to raise where there are staff shortages. Nil harms as a result of the red flags raised through the DATIX system. 1 Cat 2 PU however it is possible that this was present OA. there has been ongoing work on MU recently regarding checking of and reporting PU correctly OA there has been a vast improvement of this in April

Staffing				Care Hours Per Patient Day			Avoiding Pa	atient Harms			Commentary from Associate Director of Nursing	
Ward / Unit	Staffing Actual vs Rostered	WTE vs Establish- ment	Sickness Absence	Actual	Required	Variance	Pressure Ulcers G2+	Falls Moderate and above harm	Red Flags (Patient Risks)	Red Flags (Staffing Risks)	April 2019	
Ward 48 (Respiratory)	99%	-2.6	0.4%	6.23	6.61	-0.376	1	0	17	16	Good staffing levels demonstrated however there has been incorrect skill mix on a high percentage of day shifts due to vacancies. Red flags raised for delayed care and comfort, delayed analgesia, delay in answering call bells. Nil harms as a result of the red flags raised through the DATIX system. cAT 2 PU to hip appears that this has been a deterioration of a 1	
Ward 49 (Gastroenterology)	93%	-1.6	1.5%	5.72	6.90	-1.18	0	0	0	6	Staffing reflecting acceptable cover however this is not always the correct skill mix and there has also been a need for some agency cover . 6 red flags raised from a patient perspective however no incidents of harm reported as a result of delays. 2 also raised from a security perspective in relation to one particular patient.	
Ward 50 (Care of the Elderly)	86%	-2.7	6.6%	7.00	8.41	-1.41	1	0	0	0	Shortfall in staffing is reflected as new staffing figures in use however not all shifts currently recruited to and there is a reliance on bank staff. Recruitment process ongoing. Pressure to patients heel poor documentation noted previous to sore being found - fed back to ward manager to address with staff.	
Ward 51 (Care of the Elderly)	92%	-14.7	1.1%	7.09	10.66	-3.57	0	0	0	0	Shortfall in staffing is reflected as new staffing figures in use however not all shifts currently recruited to and there is a reliance on bank staff. Recruitment process ongoing.	
Ward 54 (General Medicine)	98%	-6.0	0.0%	#VALUE!	8.70		0	0	11	9	Adequate staffing levels are not reflective of current staffing needs due to increased bed base and change of patient cohort. Recruitment continues to be ongoing and staff utilised from other wards to support.	
Ward 60 (Haem / Oncology)	99%	-1.6	0.0%	NA	0.00	NA	0	0	0	0	No issues raised	
Bluebell (Rehabilitation)	103%	-4.8	4.4%	6.03	6.61	-0.58	0	0	0	0	No issues raised	
Poppy (Intermediate Care Unit)	117%	-1.9	2.5%	6.56	8.47	-1.91	0	0	0	5	No issues raised	

Nurse Staffing April 2019.

Planned Care

Below 90% of planned staff hours were worked

Avoiding Patient Harms

Between 90% and 94% of planned staff hours worked Between 95% and 100% of planned staff hours worked Over 100% of planned staff hours were worked

ICU (Adult Intensive Care)

Ward / Unit

Renal (Renal)

Ward 41 (Surgery)

Ward 44 (Surgery)

Staffing Care Hours Per Patient Day

Starring			Care Hours	r er r atient L	-uy	Avoiding Patient Harms						
Staffing Actual vs Rostered	WTE vs Establish- ment	Sickness Absence	Actual	Required	Variance	Pressure Ulcers G2+	Falls Moderate and above harm	Red Flags (Patient Risks)	Red Flags (Staffing Risks)			
78%	+0.6	4.2%	24.51	26.5 Long Term Avg	-1.99	3	0	0	0			
86%	+0.53	7.6%	NA	NA	NA	0	0	0	0			
67%	0.00	14.6%	5.79	7.37	-1.58	1	0	13	19			
93%	-6.5	13.0%	5.15	6.87	-1.72	0	0	3	3			

Commentary from Associate Director of Nursing

	Pressure sores reviewed by Matron. All staffing reviewed on a shift by shift bases and
	in line with network requirements.

April 2019

Gaps due to sickness managed by unit manager. All cover reviewed in line with patient acuity. Shifts staffed down as dependency allowed.

High level of short term sickness in month. . Red flags reported reflect staff pressures due to this. staffing reviewed on a shift by shift basis. 1 grade 2 PU under RCA review by ward manager. The impact of lower staffing levels has not resulted in actual harm in month. The impact has however led to delays in care and impacts on staff wellbeing with missed breaks and late finishes.

High level of RN vacancy and short term sickness. Staffing levels have been managed and any risks mitigated on a daily basis. No red flags have resulted in direct patient harm. 2 x Staff identified to transfer to ward 44.

Staffing				Care Hours Per Patient Day			Avoiding Patient Harms				Commentary from Associate Director of Nursing	
Ward / Unit	Staffing Actual vs Rostered	WTE vs Establish- ment	Sickness Absence	Actual	Required	Variance	Pressure Ulcers G2+	Falls Moderate and above harm	Red Flags (Patient Risks)	Red Flags (Staffing Risks)	April 2019	
Ward 45 (Surgery)	112%	-1.6	1.0%	5.78	7.31	-1.53	1	0	0	0	Additional staff booked to support 7 escalation beds open. Risk managed daily.	
Ward 52 (Trauma & Orthopaedics)	101%	-3.6	10.9%	6.07	8.54	-2.47	2	0	9	5	No red flags have resulted in direct patient harm. 2delays in patient care and pressure on staff. high acuity patients due to medical outliers. High number of 1-1 care.	
Ward 53 (Vascular)	93%	-3.4	0.6%	6.24	7.80	-1.56	0	0	12	15	Red flags recorded to reflect staffing pressures/gaps. Again these have led to delays in patienst receiving care and has impacted on staff well being. Staffing reviewed across the division daily to ensure all options reviewed to mitigate risks. 2 new starters this month which will mitigate risk going forward.	

Nurse Staffing April 2019.

Maternity, NNU and Children's

Below 90% of planned staff hours were worked

Between 90% and 94% of planned staff hours worked Between 95% and 100% of planned staff hours worked Over 100% of planned staff hours were

Children's (Paediatrics)

Ward / Unit

Maternity (Maternity)

NNU (Neonatal Unit)

Staffing Care Hours Per Patient Day

Avoiding Patient Harms

Commentary from Associate Director of Nursing

Staffing Actual vs Rostered	WTE vs Establish- ment	Sickness Absence	Actual	Required	Variance	Pressure Ulcers G2+	Falls Moderate and above harm	Red Flags (Patient Risks)	Red Flags (Staffing Risks)	April 2019
96%	-1.0	2.4%	12.46	10.39	+2.07	0	0	0	0	No Closure , 1 new starter
98%	-5.5	2.5%	14.03	12.2 Long Term Avg	+1.83	0	0	0	0	No Closure , MW to birth ratio 1:29
97%	-4.0	0.0%	11.18	10.49 Long Term Avg	-1.7	0	0	0	0	No Closures 2 days not bapm complaint . Out to advert for b6